By registering for this event, you agree to the following terms and conditions:

1. Registration and Accuracy

- You confirm that all information provided during registration is accurate and complete.
- You understand that your registration is subject to acceptance by the organiser.

2. Conduct

- Visitors must behave respectfully and responsibly at all times.
- Visitors must not promote their own business or services to exhibitors or other attendees. Breach of this conditions will result in immediate removal and exclusion from future events.
- Children under 16 must be accompanied by an adult at all times

3. Use of Personal Information

- Your personal information (including email address) will be used by the ticketing provider and event organiser to:
 - Process your registration
 - Generate your ticket
 - Send event reminders
 - Scan your ticket at entry
 - Inform you about future events

4. Sponsor and Exhibitor Communications

- If you tick the sponsor box during registration, your details may be shared with event sponsors and suppliers who may contact you.
- If your ticket is scanned by an exhibitor, you consent to your contact details being shared with them and used for follow-up communications.

5. Competitions

• By entering any competitions at the event, you consent to your personal information being used for competition purposes, including public announcements of winners.

6. Photography and Media

- You consent to the organiser using event photography and video in which you may appear for future marketing.
- Visitors may not take photos or videos inside the venue without prior consent from both the organiser and the exhibitor.

7. Liability and Indemnity

- The organiser is not liable to you (except in cases of fraud) for any act or omission, including negligence or misleading conduct.
- You indemnify the event organiser against all claims (except in cases of fraud) arising from such acts or omissions.
- Any liability for damages is capped at \$50.00.

 The event organiser reserves the right to change event schedules without notice due to unforeseen circumstances.

8. Purchasing Information

Tickets are sold by:

Specialised Events Pty Ltd

ABN: 22 084 143 037

Email: franchising@specialisedevents.com.au

Transactions are processed by:

eMatter Technologies Pty Ltd

ABN: 27 093 085 977 Email: tickets@lup.events

- All prices are in Australian Dollars (AUD).
- Ticketing funds are held in trust by the ticketing provider until the event begins, then transferred to the Event Organiser.

9. Ticket Delivery

- Tickets are delivered electronically via email.
- You may print your ticket or present it on your personal device for scanning at the entrance.

10. Fees and Refunds

- Any processing or credit card fees will be shown during purchase.
- All sales are final. Refunds are only provided as required by law.
- If the event is cancelled, refunds will be issued to ticket holders.

11. Security and Privacy

- Transactions are protected with 128-bit SSL encryption. Payments are processed via Stripe; no credit card details are stored.
- Your personal information is collected to facilitate your ticket purchase and event access.
- You consent to your data being handled in accordance with the privacy policies of both the Event Organiser and <u>Ticketing Provider</u>.
- You may unsubscribe from communications at any time via the provided links or by sending a message to <u>franchising@specialisedevents.com.au</u>

12. Definitions

- 'You' is the person registering to visit the Expo
- The 'Event', 'Expo' or 'Show' is the event you are registering to attend
- The 'Event Organiser' is Specialised Events Pty Ltd
- The 'Ticketing Provider' is eMatter Technologies Pty Ltd
- The 'Exhibitor' is the company who has taken a booth within the Expo